



Hylledig's Virtual Nutrition Consulting Client Agreement

Services

Hylledig's Virtual Nutrition Consulting is an online registered and licensed dietitian service available to persons living locally in Florida and globally. Services include individual nutrition consultations for persons seeking to manage chronic illnesses— such as diabetes, hypertension, and high cholesterol— as well as for persons seeking to lose or gain weight or establish a healthy lifestyle. Personalized counseling is designed to assist each client in reaching their desired goals to maintain or improve health and wellness. That's because Hylledig's Virtual Nutrition Consulting believes in replacing bad habits with good ones, reinforcing healthy lifestyle habits that make you look and feel better for the rest of your life.

Our Responsibilities

You, the client _____, understand that we— Hylledig's Virtual Nutrition Consulting and yourself— will work in partnership with each other and both have responsibilities in this working relationship. Hylledig's Virtual Nutrition Consulting will provide you with personalized nutrition counseling services via appointment only, assist you in tracking your progress, and be available by email, text, or telephone for additional support (please allow 48 hours for a response). Additionally, all information shared with Hylledig's Virtual Nutrition Consulting will be kept strictly confidential as permissible by law unless we have a written agreement that states otherwise. As the client, you agree to be on time to appointments and to respect the arranged payment plan if applicable. You also understand that nutrition counseling services alone do not guarantee success; you must also make an effort to see positive change.

Payment

Fees are based on the a la carte service(s) or package(s) you select and are to be paid online upon booking your consultation. Our 3 and 6 month packages are eligible for payment plans. When booking these packages, you will have the option of selecting a payment plan at checkout. You will be able to pay for your services by debit or credit card as well as by PayPal.

Hylledig's Virtual Nutrition Consulting accepts Medicare and Blue Cross Blue Shield of Florida health insurance. If you would like to pay for our services through your health insurance provider, please contact us directly to schedule your consultation.

Cancellations

Please notify Hylledig's Virtual Nutrition Consulting by email, text or telephone at least **24 hours** in advance of your scheduled appointment if you need to cancel or reschedule it. With adequate notice, you will not be charged a cancellation/ rescheduling fee. **If adequate notice is not provided, you will be**



charged the full cost of your consultation (except for in the case of illness or an emergency). Hylledig's Virtual Nutrition Consulting will also extend the same courtesy to you by giving you at least 24 hours notice if we must cancel your appointment due to illness, an emergency or travel. If you do not receive 24 hours notice from us, you will receive one additional consultation free of charge. Additionally, if you wish to terminate services before the end date of your package, 50% of your remaining balance is due upon termination.

Refunds

Hylledig's Virtual Nutrition Consulting only issues refunds for missed appointments due to illness or an emergency OR a la carte services that were canceled at least 24 hours in advance of the scheduled appointment.

Intellectual Property

All materials provided during consultations are copyrighted. You agree not to reuse or disperse these materials without written permission from Hylledig's Virtual Nutrition Consulting.

Contract Services

Name of Service/ Package: _____

Total Cost of Service: _____ Start Date: _____ End Date: _____

Payment Plan (*leave blank if not applicable*)

Initial Payment Amount: _____ Date: _____

Next Payment(s): _____ Due Date(s): _____

I have read and agree to the above:

Client Name (*print*): _____

Client Signature: _____ Date: _____

Dietitian Signature: _____ Date: _____